





Environmental Sustainability

- We will measure Scope 1, 2 and 3 emissions and take action to reduce our carbon footprint in line with our Net Zero by 2050 ambition.
- We will minimise waste by reduction, re-use and recycling in our office locations.
- We will reduce water consumption in our office locations.
- We will promote the concept of a single-use-plastic free office environment.
- We will promote more responsible holiday options to our customers and encourage them to reduce their environmental impact during their travels.
- We will take care to promote holidays that embrace a responsible approach to the welfare of wildlife and preservation of biodiversity.
- We will maintain the international Travelife certification that demonstrates our management and improvement of environmental and social impacts by complying with sustainability criteria.

Social Sustainability

- We believe in fair and ethical treatment of our employees, suppliers, and local communities.
- We believe in improving working conditions for our staff enriching their lives through a strong and rewarding community at work.
- We will support local economies by promoting local businesses and encouraging our customers to purchase local products and services.
- We will support charitable causes through fundraising and volunteering.

Economic Sustainability

- We will strive to operate a profitable business while minimizing waste and inefficiencies.
- We will prioritize responsible tourism practices that have long-term economic benefits for the communities in which we operate.
- We will work with suppliers and other stakeholders to develop tourism products that meet the needs of both visitors and the local economy.

Supply Chain Sustainability

- We will encourage our suppliers to commit to practices which are environmentally responsible including energy, water and waste reduction as well as protecting biodiversity and animal welfare.
- We will encourage our suppliers to commit to practices which are socially responsible including social welfare, cultural and human rights.
- We will positively highlight accommodation options that prioritise sustainability.
- We will provide information and support to engage suppliers including meetings to review initiatives and share best practice as well as facilitating sustainability training.
- We will promote Responsible Tourism in our industry and to stakeholders within the destinations we operate.

Holiday Activities & Excursions Sustainability

- Preference is given to activities and excursions that operate on the basis
 of controlled sustainability standards, particularly those that demonstrate
 respect to local traditions, animal welfare and the environment.
- Contracted companies do not offer activities or services that harm humans, animals, plants and natural resources or that may be considered socially/culturally unacceptable.
- It is intended that activities and excursions will provide economic benefits to local communities, including a fair and equitable working environment for local employees.
- Contracted service providers will not offer activities where captive wildlife
 is held, except for properly regulated activities in compliance with local,
 national and international law.
- Activities and excursions which include interactions with wildlife comply with relevant codes of conduct.
- Wildlife species are not harvested, consumed, displayed, sold or traded except as part of a regulated activity that ensures their utilisation is sustainable and in compliance with local, national and international law.
- Any disturbance of natural ecosystems is minimised.

Continuous Improvement

- We will promote and communicate sustainability within the organisation and provide training, advice and information for staff
- We will regularly review and update our sustainability policy to ensure it reflects our business goals and the evolving sustainability challenges of the industry
- We will measure and report on our progress towards our sustainability targets to hold ourselves accountable
- We will engage with our customers, suppliers, and staff to solicit feedback and ideas for improvement
- By implementing this sustainability policy, our business will demonstrate its commitment to sustainable and responsible tourism practices while also meeting the needs and expectations of our customers.